

## 1. DURATION OF WARRANTY

For orders starting from 01 January 2011 the companies of the INB® System GmbH & Co KG guarantee that hanit® recycled plastic products are delivered free of material defects and will not show any for 20 years after delivery.

Colour is not a part of this warranty.

## 2. MATERIAL PROPERTIES OF HANIT® RECYCLED PLASTIC PRODUCTS

Recycled plastic products may show variations in colour and dimensions (up to 3%). Recycled products may show production-related textured surfaces, inclusions, and cavities. Due to this, the given weight and dimensions are approximate only.

## 3. WARRANTY CONDITIONS

The INB® System GmbH & Co KG will replace hanit® recycled plastic products after thorough inspection, should our goods be found to be defective during the warranty period in spite of proper application and use (Replacement Delivery Guarantee).

Installation and application of our products according to assembly and installation instructions are a prerequisite for warranty adjustments.

Any reimbursements of transport costs, installation, re-installation, consequential damage, disassembly, or other costs are excluded from this warranty.

## 4. WARRANTY HANDLING

For correct and speedy processing in case of a warranty claim, please contact INB® System GmbH & Co KG in writing and include the following documentation:

a copy of the invoice  
a detailed description of the defect  
photos and/or a sample of the faulty product

## 5. EXCLUSION OF WARRANTY

The following items do not constitute warranty claims:

defects that can be ascribed to normal wear  
defects such as discolouration and expansion caused by weather and climatic conditions  
defects caused by actions of the customer or third parties (improper use and assembly, modification of the product, use of parts from other suppliers, inappropriate transport, packaging, and storage).  
second quality and remaining stock sales  
custom-made products, industrial profiles, finished parts and systems  
goods not manufactured by the INB® System GmbH & Co KG  
reinforced posts, warranty for this product is restricted to 5 years.

## 6. PLACE OF JURISDICTION

The place of jurisdiction shall be the supplier's registered business address. This warranty is valid in addition to our general terms of sales and delivery. The laws of Germany shall apply exclusively.